



# TERMS & CONDITIONS

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## Deposit

A deposit of £100 per person should be submitted with your completed booking form. On receipt, a booking confirmation will be issued; confirming your place on the tour, and showing the date your balance becomes due. Tours booked within 60 days of departure will require payment in full at the time of booking.

## Balance of Payment

Whenever possible communication will be carried out by email, we do not send a final invoice, so please note that we request the balance of payment for your tour 60 days prior to departure. Late payment may result in the loss of your deposit and cancellation of your tour.

## Surcharges

Circumstances beyond our control may dictate an increase in the cost of your tour. Any increase less than 2% of the published price will be absorbed within the original price – any increase over 2% we may need to add to the final invoice.

## If You Cancel

All cancellations must be in writing and the following terms apply:

Loss of full deposit unless cancellation is on medical grounds, in which case we will require proof in the form of a note from your doctor.

You may transfer your deposit to another tour within the tour season that you booked. In the event of you cancelling that tour, you will lose your deposit.

You may transfer your booking to another person. However, you will be liable for any administration costs and will be responsible for your nominee paying their monies in fully

After the date that the balance was due: no refund.

To cover this eventuality, we strongly recommend you take out Holiday Cancellation Insurance.

## If We Cancel

We reserve the right to cancel any tour – however, this would only become necessary in exceptional circumstances. In such an event, we would hope to offer you an alternative. If this were not possible or acceptable, we would issue a full refund. African Moto Adventures or our Partners will not be held responsible or offer a refund/compensation in any of the following situations: war, riots, civil unrest, terrorism, natural disaster or any unforeseen cancellations due to industrial disputes and/or weather.

## Tour Changes

Arrangements for your tour are made months in advance. It is therefore inevitable that changes can occur. In most cases, these changes will be minor and will not affect your holiday. However, in the event of a major change, we will advise you immediately and you may then (a) continue the tour with the new itinerary, (b) accept an alternative of the same or similar value, or (c) cancel your holiday with a full refund.



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## Financial Protection

In accordance with the Package Travel, Package Holiday and Package Tour Regulations 1992 and EC Directive 90/314EC all monies will be kept in trust until such times as your tour is complete.

## Our Responsibilities

We accept responsibility for supplying as near as physically possible a tour package as described in our Tour Brochure. We are unable to control any deficiencies in services due to local conditions, maintenance, industrial dispute or weather.

## Your Responsibilities

To advise African Moto Adventures of any illness, infirmity, allergies or dietary needs that may affect your touring holiday.

You must hold a Valid Full UK Motorcycle License for more than 2 years (if less please ensure a member of staff is aware)

Be a competent rider.

Hold Valid UK passport (ensure visa not required if non-UK).

Personal Travel Insurance for yourself and pillion (if appropriate). This must include medical cover including any possible repatriation in the event of serious illness or accident. We also recommend you include cancellation cover.

## Complaints Procedure

In the event of a complaint, in the first instance, you should approach the tour representative. If you still consider that your complaint has not been properly addressed, you should put your comments in writing and send them to:

AFRICAN MOTO ADVENTURES

Unit 1 Aireworth Mills

Aireworth Road

Keighley

West Yorkshire

BD21 4DH

Yours Faithfully

The African Moto Adventures Team



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